LCO No. 5214

AN ACT REQUIRING NEW CAR DEALERS TO PROVIDE PURCHASERS WITH INFORMATION REGARDING THE MAGNUSON-MOSS WARRANTY ACT.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (Effective July 1, 2015) Each new car dealer, as 2 defined in section 14-51 of the general statutes, at the time the sale of a 3 new motor vehicle, as defined in section 14-1 of the general statutes, is 4 executed, shall deliver to the purchaser of such new motor vehicle a 5 written statement, in a size equal to at least ten-point bold type, as 6 follows: "The Magnuson-Moss Warranty Act, 15 USC 2301 et seq., makes it illegal for motor vehicle manufacturers or dealers to void the 8 motor vehicle warranty or deny coverage under the warranty simply because aftermarket or recycled parts were installed or used on the 10 vehicle or simply because someone other than the dealer performed 11 service on the vehicle."

Sec. 2. (NEW) (*Effective from passage*) (a) As used in this section, (1) "encrypt" means the transformation of electronic data into a form in which meaning cannot be assigned without the use of a confidential process or key, and (2) "personal information" means an individual's first name or first initial and last name in combination with any one or more of the following data: (A) A Social Security number; (B) a driver's

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- 18 license number or a state identification number; (C) a home address; or
- 19 (D) individually identifiable health information. "Personal
- 20 information" does not include publicly available information that is
- 21 lawfully made available to the general public from federal, state or
- 22 local government records or widely distributed media.

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- (b) Not later than July 1, 2016, each insurer, banking or financial organization, data broker that collects personal information and health care center or other entity licensed to do health insurance business in this state shall implement security technology that encrypts the personal information of consumers, insureds and enrollees that is compiled or maintained by such insurer, banking or financial organization, data broker, health care center or other entity. Any such security technology shall be updated as is necessary and practicable.
- 32 (c) Not later than seven days after receiving notice of unauthorized 32 access to personal information by a third party, an entity listed in 33 subsection (b) of this section shall notify each person who has had his 34 or her personal information accessed, in writing, of such unauthorized 35 access of his or her personal information.
- 36 (d) An entity required to notify a person of unauthorized access of 37 his or her personal information pursuant to subsection (c) of this 38 section shall provide such person with not less than two years of 39 commercially available identity theft monitoring and protection at no 40 charge to the person.
- 41 (e) The Insurance Commissioner, after consulting with the 42 Commissioner of Consumer Protection, shall adopt regulations, in 43 accordance with the provisions of chapter 54 of the general statutes, to 44 implement the provisions of this section and to establish minimum 45 standards for security technology required to be implemented 46 pursuant to subsection (b) of this section.
- Sec. 3. Subsection (a) of section 20-679a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2015*):

- (a) Not later than [seven] <u>four</u> calendar days after the date on which a registry supplies, refers or places an individual with a consumer, the registry shall provide the consumer with a written notice, to be signed by the consumer, specifying the legal liabilities of such registry to the individual supplied or referred to or placed with the consumer. If the registry maintains an Internet web site, a sample of the notice shall be posted on such Internet web site.
- Sec. 4. (NEW) (Effective October 1, 2015) (a) No person, as defined in section 1-1 of the general statutes, shall (1) knowingly make an unsolicited business telephone call to a consumer using a caller identification service or device that transmits misleading or inaccurate caller identification information to the recipient of the telephone call with the intent to defraud or cause harm to such recipient, or (2) having made such unsolicited business telephone call to a consumer, fail to maintain an active consumer response telephone line for consumer questions and complaints.
 - (b) Any person who violates the provisions of subsection (a) of this section shall have engaged in an unfair or deceptive act or practice in the conduct of trade or commerce under chapter 735a of the general statutes.
 - (c) Any person having knowledge of a violation of subsection (a) of this section may report all facts and information in such person's possession concerning such violation to the Attorney General. The Attorney General may review such facts and information and investigate as he or she deems proper regarding such facts and information and any other information that may be reasonably derived from such report. If the Attorney General takes action against any person for violating the provisions of subsection (a) of this section, the person who reported such violation shall be awarded one-half of any monetary fines or settlement recovered by the Attorney General from the violator.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2015	New section
Sec. 2	from passage	New section
Sec. 3	October 1, 2015	20-679a(a)
Sec. 4	October 1, 2015	New section